

January 17, 2019

Greetings Colleague and Pastor,

Per this letter, I would like to recommend the work of Public Adjuster Gustavo and his company New Kingdom Business Inc. located at 2923 N. Milwaukee Ave. Suite 904 in Chicago, IL 60618. In our church scenario we had a major roof leakage and our insurance just wanted to cover a few shingles and so Gustavo has been instrumental in advocating for our case and appealing the insurance decision.

Some of the services New Kingdom has provided free of charge are as follows:

- -Review of our current Insurance Policy with finite detail
- -Contact all the roofing experts necessary and did extensive research
- -Perform property inspection, policy consultation
- -Fighting the insurance to get the approval
- -Submitting all required new forms
- -Request proper necessary history documentation from our insurance
- -Responding to emails of responses sent by insurance company
- -Mailing FedEx documentation required to state of IL
- -Timely and reliable communication between the Lead Pastor & Gustavo.

For these services New Kingdom Business Inc. or Gustavo have NOT charged our church a penny. We are grateful for Gustavo's team support during this complicated process. The consultation was Free and is real and the only way New Kingdom Business Inc. will get paid is ONLY if our insurance company approves our appeal and if they do NOT approve there will be NO charge.

I highly recommend their work based on my experience as the Lead Pastor of Storehouse Church in Chicago. Mr. Gustavo is a licensed Public Adjuster, Inspector, & General and Roofing Contractor. If you have any further questions you are welcomed to call me directly at 773-5557-9002.

God bless you, sincerely,

Pastor Lou Ramos

Pastor Lou Ramos. Lead Pastor